

BUSINESS BROCHURE 2023/2024



UPTON^{LTD}
SPECIALISED TREE SERVICES



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AGRIWELD



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ABOUT US

WHAT DO WE DO?

Upton Specialised Tree Services Ltd (USTS) is the largest privately owned arboricultural company in Dorset. With depots in both Wimborne, Dorset and Devizes in Wiltshire, we work with a range of clients across the South and central UK.

Within Upton's, we have an embedded culture of teamwork and commitment to quality which enables us to build long term relationships with our clients and their wider teams. We have a portfolio rich with long-lasting client partnerships.

This level of customer satisfaction, repeat and referred business, forms the foundation of our success.

Upton's specialises in all areas of arboriculture, predominantly within the local government and commercial sectors. We have established a reputation for our project management and our ability to deliver complex arboricultural projects including management of highways and other challenging sites and restrictive working environments.



Our vision is to be an unrivalled leader in tree services, setting the benchmark for excellence in arboriculture. We will achieve this by consistently delivering exceptional results, promoting safety, environmental sustainability, and forging strong client relationships.

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TREE WORK

As specialised tree surgeons in Dorset & Wiltshire we can offer the complete spectrum of tree services, carried out to the British Standard BS: 3998 2010.

- Crown Lifting & Crown Thinning
- Crown Reduction Work
- Formative Pruning
- Reshaping
- Dead Wood & Unwanted Branch Removal
- Felling
- Dismantling
- Hazard & Unwanted Tree Removal
- Cable Bracing & Propping



TREE INSPECTIONS

We employ staff who are specifically trained to a level 2 standard, in carrying out tree inspections from both ground & above ground level. Staff are trained to a level 3 qualification in tree inspection so you can rest assured we give the best possible advice for you and your trees. We hold professional indemnity insurance to a limit of £5 million. We are also able to assist with decay detection by means of either Picus Tomograph or resistograph which can be useful evidence in TPO applications.



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www.treesurgerydorset.co.uk



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TREE PLANTING

We specialise in the supply and planting of large trees, shrubs and hedges, from a single specimen to large scale planting projects. We source our trees & shrubs from an extensive network of trusted growers throughout the UK, who provide pest and disease-free stock and have recently established our own tree nursery.

All work is undertaken to the highest horticultural standard, using experienced, trained staff.

We can help you select the correct tree for the right environment and provide after care once planted including maintenance.



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FORESTRY

We are one of the South's leading forestry services providers. We have the capacity to deliver comprehensive large-scale projects, on time and in budget. Our breadth of expertise, highly trained and qualified team, specialist equipment and wide network of trusted contractors enable us to deliver full forestry service for developers and land owners. Visit www.uptonforestry.co.uk

- Hedge Work
- Root Work
- Stump Removal
- Site Clearance
- Conservation and Heathland Restoration
- Emergency Call-Outs
- Wood Chip & Timber Sales

FENCING

Our team supply and fit an extensive range of fencing which include:

- Close Board Fencing
- Post & Rail Fencing
- Stock Fencing
- Chain Link Fencing
- Palisade Fencing
- Security Fencing/Herras Fencing

We use high quality materials and our experienced team ensures that all installations are completed to the highest standard. We also offer bespoke fencing solutions to meet specific requirements. Whether it's for residential or commercial, we have the expertise to provide the right fencing solution for you.



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EQUIPMENT

We run a fleet of modern arboricultural, forestry and construction-based equipment which include state of the art Valtra Forestry Tractors, Magni Telescopic Handler, Heizohack whole tree chippers, Excavators with Tree Shears, Timberwolf Chippers including the latest electric models, Specialist Arboricultural vehicles, Teupen Access Equipment and Specialist Recycling Equipment, Electric Saws, Tools & PPE.

Tree surgery is an extremely high-risk activity and requires comprehensive understanding and compliance with current health and safety legislation. In an ever-evolving industry we aspire to maintain the highest levels of compliance and pride ourselves on being accredited by the Arboricultural Association, CHAS (Contractors Health and Safety

Assessment Scheme), Construction Line (Gold Level 3 Membership), SMAS Worksafe (safety management advisory service) SafeContractor and we recently achieved Silver in the ROSPA 2023 Awards.

We have a sophisticated set of systems, training and management controls that have evolved through continuous evaluation and assessment which are embedded in our Quality Policy.

Our management team are accredited with both IOSHH and a level 6 certificate in Health & Safety. We also hold ISO 45001, ISO 14001 and ISO 9001. This extensive knowledge and the time invested in our H&S allows us to maintain a safety record that we are extremely proud of.

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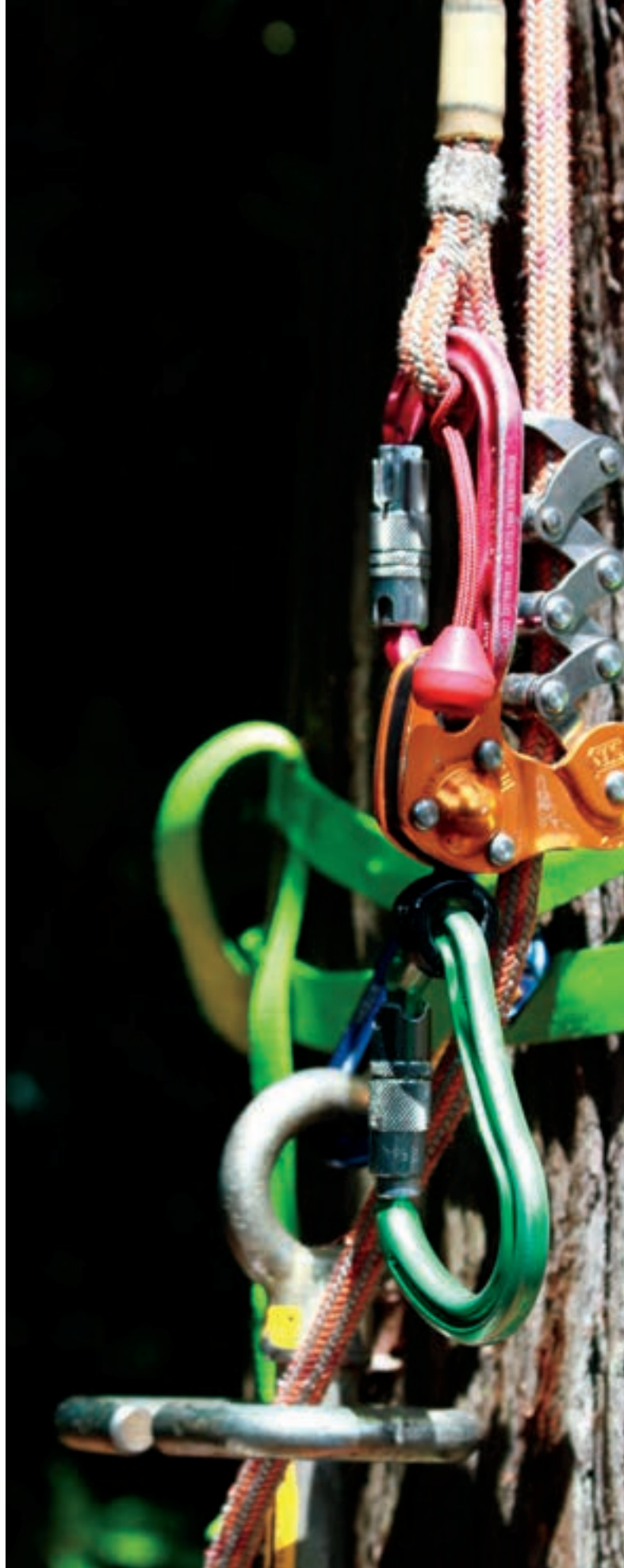
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HEALTH & SAFETY / QUALITY AUDITS

Terry Banyard - NCH Arboriculture-
Horticulture Level 3 training and assessing
Lantra trainer/ NPTC assessor

As an experienced site auditor Terry operates as Upton's independent Health & Safety, Environmental and Quality Auditor. This involves attending sites on a monthly basis to check that kit, use of PPE, site safety and quality of workmanship are being completed to Upton's high standards.

Terry Banyard has been involved in tree surgery and forestry for the past 25 years. In 2010, he became a NPTC assessor and in 2012 gained certification to assess under the City and Guilds banner. Since then, he has added the LANTRA teaching qualifications. Over the 12 years of training and assessing, Terry has added many units to his portfolio covering all of the ground based and aerial chainsaw units.



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ENVIRONMENT

Our work philosophy is to actively promote the use of ecological, conservational, and sustainable practices as much as possible, including the re-use of waste materials. We feel that diverse, healthy natural resources (e.g., fresh water, oceans, air, forests, grasslands etc) are an important component of social and sustainable economic development. Consequently, a vigorous and diverse tree population is vital to both water and air quality and to help regulate the climate. The wildlife habitat value of trees is immeasurable and irreplaceable, and a major challenge for today's society is to manage human demands on land, soil, and vegetation without adversely affecting the ecosystem. With this in mind, we promote reduction rather than removal of trees, where possible, and encourage re-planting. As an environmental improvement business, we always strive to minimise our own impact and to assist clients and others wherever practicable. We are certified to ISO14001 and ISO5001.

Our team are experienced in completing wildlife surveys including nesting birds and bats and we regularly work with ecologists on projects.



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SUSTAINABILITY

Climate change is one of the most pressing problems facing our world today. It is in the interests of everyone that we see systemic change that averts climate catastrophe and unlocks the potential of green growth. Our Company policy is to recycle 100% of our waste material. Whether it's for sawmill timber or wood energy, all of our waste is reused and does not go to landfill.

The renewability of timber is its most important characteristic. A tree is cut down and used: it can be replanted. This sustainable process can go on indefinitely. The whole of the tree can be used utilising traditional and engineered timber techniques and biofuel, minimising waste.

As a SME Climate Hub member, we strive to future-proof our business by committing to halve greenhouse gas emissions before 2026 and reach net-zero emissions before 2030. We are actively purchasing electric tools and vehicles where possible.

There are many key principles that will help us achieve this and we detail a few below:

- We ensure sustainability plays a key role in our business decision making.
- All staff receive environmental awareness training
- Using electric tools and vehicles where possible.
- We ensure sustainability plays a key role in our day to day purchasing and supply chains.
- We fully engage our staff and clients in promoting, executing, and improving our policies.
- We promote this ethos to all customers, staff & suppliers and to encourage them to adopt sound sustainable management practices.
- We are now a member of SME Climate Hub – a commitment to a government-backed pathway to net zero status – in our case by 2030. Along with the Arboricultural Association's regular e-bulletins & arb digest, SME Climate Hub also provide their own e-bulletins, advice & resources. This all comprises an excellent way for us to keep abreast of green initiatives.
- We have achieved our ISO 50001 which demonstrates our commitment to continual improvement in energy management.

We operate in compliance with all relevant environmental legislation, and we strive to use best sustainability practices in all we do. Upton's recognises that a healthy environment is essential for the good of society, people, and our business.



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SOCIAL ENTERPRISE

Upton's partner with a number of charity organisations to provide tree planting services and offer advice and support with regeneration projects. We have recently started working with 'Trees for Wimborne' and we will be supporting them on annual planting projects and assisting with training of volunteers and assisting with the fundraising efforts.

In November 2022 we were able to commit a three staff team and equipment for a day to carry out clearance work and provided a donation towards trees and tree planting materials together with a manager for 8 hours per year. 'Trees for Wimborne' are a new group working with Local Authorities and Landowners to increase the tree cover in Wimborne. "We want to see the canopy cover increase from its present 14% to 20% in the coming years. We have exciting plans for tree planting as well as growing our own trees. We will need help to grow and to plant the trees, but more importantly to nurture them whilst they are young and vulnerable. The more support we have the more we can achieve."

If you would like to support the group, please donate to their gofundme page :
<https://gofund.me/44bfa9d7>

TREE HEALTH

We have extensive experience of Ash Die Back (ADB) and other diseases associated with Ash including shaggy bracket and giant ash bracket, both of which have the potential to significantly impair the structural integrity of Ash Trees. The largest contract we currently have is for a council where we are their principal contractor responsible for managing ADB which affects the highway across the whole county.

In January 2023 we supported Mind Dorset with Christmas tree recycling. For a donation to Mind Dorset, trees were collected for recycling and all chip produced from these trees was sent to power stations as biofuel. All money raised will help towards continuing efforts in supporting the current Mental Health crisis.



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EMPLOYMENT

Upton's has a great employment reputation within the industry, we currently employ over 30 full time employees and have over 20 bona fide subcontractors who work with us on a daily basis. We pride ourselves on employing a skilled and highly qualified team who are provided with an exceptional employment package. We have a generous annual budget allocated for each team-member's professional development, for them to undergo training to grow their qualifications and breadth of experience.

We are committed to providing a quality service in a manner that ensures a safe and healthy workplace for our employees and minimises our impact on the environment.

STAFF TRAINING

At USTS we pride ourselves on employing a skilled and highly qualified team. We have a generous annual budget allocated for each team-member's professional development, for them to undergo training to grow their qualifications and breadth of experience. We invest in our team members' futures and support them to further their qualifications and to forge strong careers in the arboricultural industry. Our team are passionate about what they do and have the utmost respect for your property and the environment they work in. We are strong believers in employing the most experienced and skilled team-members and investing in their futures.



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LINWOOD SAWMILL

Linwood Sawmill Ltd is part of the Upton group companies, operating in Mannington near Wimborne.

Milling locally sourced timber to bespoke requirements, delivering high quality products with a low carbon footprint.

We mill English Oak, Larch, Douglas Fir, Western Red Cedar and many other species into construction graded timber, cladding and other high-quality timber products.



BAT MITIGATION BUILDINGS

With the majority of construction projects requiring an ecology report often resulting in some form of bat mitigation requirements, we can help design & build appropriate buildings under our Woodland Range - Handcrafted brand.

Please get in touch with our team for more information.



01202 402018



sales@linwoodtimber.co.uk



www.linwoodtimber.co.uk



Willow Farm, Mannington, Wimborne BH21 7JY

Supporter of:

Bat Conservation Trust

www.bats.org.uk



MEET THE TEAM



Denny Sweet
Managing Director



Leanne Sweet
Managing Director



Luke Grime
Project/Line Manager



Oliver Buck
Compliance Manager



Ian Jopling
Fencing Manager



Ed Greatorex
Contract Manager



Alex Keyworth
Contract Manager



Craig Lane
Surveyor



Jason Cuff
Surveyor



Nicky De Kleijn
Office & Accounts Manager



Becky Cook
Office Support



Catherine Hubbard
Assistant to Directors

THE COMPLETE PACKAGE

At Upton Tree Services we pride ourselves on being able to offer the complete package; from setting out large sites, to tree planting, tree protection fencing and everything in between. The services we offer to our clients are second to none, from the initial contact to project delivery. Our own specialist equipment, large team and network of trusted contractors all combine to enable us to deliver comprehensive projects, on time and in budget, at the most competitive of prices.

Prior to any work, we will visit and assess the work to be carried out free of charge.



Printed on recycled paper

Published August 2023



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